

expression; sexual orientation; marital status; national origin; ancestry; familial status; source of income; disability; genetic characteristics; or age, you are entitled to fair and equal treatment when seeking a home or apartment. As such, landlords, property owners, lenders, and their agents may not discriminate against you based on any of these characteristics.

Discrimination comes in many forms. Sometimes it is blatant, such as an agent or owner simply refusing to sell or rent housing based on personal or family situations. At other times, it can be much subtler. They may represent that a home is no longer available, when in fact it still is. They may set different terms or conditions on a contract to which others are not subject. A lender may deny you financing or an insurer may decline to cover the home due to personal or family characteristics. An owner or property manager may not allow reasonable modifications to be made to the home at the occupant's expense in order to accommodate a disability. All of these are violations of fair housing laws and are illegal.

If you believe you have experienced illegal discrimination or harassment, report it. The proper authorities will investigate your claim and if substantiated, will take appropriate action. Wherever possible, a mediator will try and resolve the complaint amicably; but if necessary, the authorities may file suit to ensure your rights are upheld.

To report suspected discrimination, contact the L.A. County Housing Rights Center (HRC) at 800-477-5977 or the U.S. Department of Housing and Urban Development (HUD) at 800-669-9777.

Embrace DIVERSITY. It's our strength.

FAIR HOUSING:

It's the law and the right thing to do.

Common Violations of Fair Housing Laws

- Refusal to sell or rent housing based on any personal or family characteristic
- Representing that a home is not available for inspection, sale, or rental when in fact it is
- Denial of a home, home loan, or homeowner's insurance based on discriminatory factors
- Offering different terms or conditions for the sale or rental of a home to some which are different than those offered to others
- Refusal to grant reasonable accommodations in rules, policies, practices, or services, or refusal to permit reasonable modifications at the occupant's expense to persons with disabilities
- Creating policies, practices, terms, or conditions which result in unequal access to housing
- Intimidating, threatening, or interfering with any person's ability to exercise fair housing rights

All of these may be violations of the Fair Housing Act. To learn more, visit www.hud.gov/fairhousing.