



44933 North Fern Avenue, Lancaster, CA 93534  
Chair Donna Termeer;  
Vice Chair Sgt. Theresa Dawson;  
Commissioner Hector Acosta; Commissioner Nigel Holly;  
Commissioner Fran Sereseres

**LANCASTER HOMELESS IMPACT  
COMMISSION  
MEETING AGENDA**

**Thursday,  
September 19, 2019  
10:00 a.m.**

Council Chambers – Lancaster City Hall  
Posted by 5:00 p.m. on Friday, Sept. 13  
at the entrance to the Lancaster City Hall Council Chambers

**CALL TO ORDER**

**ROLL CALL**

Commission Members: Acosta, Holly, Sereseres; Vice Chair Dawson; Chair Termeer

**INVOCATION**

Pastor Rob Dietzel, Grace Chapel

**PLEDGE OF ALLEGIANCE**

**PRESENTATIONS**

**PUBLIC BUSINESS FROM THE FLOOR - AGENDIZED ITEMS**

Any person who would like to address the Lancaster Homeless Impact Commission on any agendized item is requested to complete a speaker card for the Commission Secretary and identify the agenda item you would like to discuss. Each person will be given an opportunity to address the Commission at the time such item is discussed. Speaker cards are available at the rear of the Council Chambers and your speaker card must be filled out *prior* to the agenda item being called. We respectfully request that you fill the cards out completely and print as clearly as possible. Following this procedure will allow for a smooth and timely process for the meeting and we appreciate your cooperation. *Individual speakers are limited to three (3) minutes each.*

Consent Calendar items may be acted upon with one motion, a second and the vote. If you desire to speak on an item or items on the Consent Calendar, you may fill out one speaker card for the Consent Calendar. You will be given three (3) minutes to address your concerns before the Lancaster Homeless Impact Commission takes action on the Consent Calendar.

**LANCASTER HOMELESS IMPACT COMMISSION  
AGENDA THURSDAY, SEPTEMBER 19, 2019**

**CONSENT CALENDAR**

CC 1. Approval of Regular Meeting Minutes August 15, 2019

**COMMISSION PRESENTATIONS, DISCUSSION & DIRECTION**

1. Community Resource Presentation/Discussion.

Presenter: Melissa Varela

**PUBLIC BUSINESS FROM THE FLOOR - NON-AGENDIZED ITEMS**

This portion of the agenda allows an individual the opportunity to address the Lancaster Homeless Impact Commission on any item ***NOT ON THE AGENDA*** regarding Commission business and speaker cards must be submitted prior to the beginning of this portion of the Agenda. Please complete a speaker card for the Commission Secretary and identify the subject you would like to address. We respectfully request that you fill the cards out completely and print as clearly as possible. Following this procedure will allow for a smooth and timely process for the meeting and we appreciate your cooperation. ***Individual speakers are limited to three (3) minutes each.***

**COMMISSIONER COMMENTS**

**ADJOURNMENT**

Next Regular Meeting:

**October 17, 2019**

**MEETING ASSISTANCE INFORMATION**

In compliance with the Americans with Disabilities Act, this meeting will be held at a location accessible to persons with disabilities; if you need special assistance to participate in this meeting, please contact the City Clerk at (661)723-6020. Services such as American Sign Language interpreters, a reader during the meeting, and/or large print copies of the agenda are available. To ensure availability, you are advised to make your request at least 72 hours prior to the meeting/event you wish to attend. Due to difficulties in securing sign language interpreters, five or more business days notice is strongly recommended. For additional information, please contact the City Clerk at (661)723-6020.

**AGENDA ADDENDUM INFORMATION**

On occasion items may be added after the agenda has been mailed to subscribers. Copies of the agenda addendum item will be available at the City Clerk Department and are posted with the agenda on the windows of the City Council Chambers. For more information, please call the City Clerk Department at (661) 723-6020.

All documents available for public review are on file with the City Clerk Department.

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09/19/2019

**LANCASTER HOMELESS IMPACT  
COMMISSION REGULAR MEETING MINUTES  
August 15, 2019**

**CALL TO ORDER**

Commissioner Holly called the meeting of the Lancaster Homeless Impact Commission to order at 10:05 am.

**ROLL CALL**

Present: Commission Members: Acosta, Holly, Sereseres, Vice Chair Dawson Chair Termeer

Absent: None

**Staff**

Members: Administrative and Community Services Director, Administrative and Community Services Management Analyst I, Recording Secretary

**INVOCATION**

Pastor Joel Custodio, Grace Chapel

**PLEDGE OF ALLEGIANCE**

Commissioner Holly

*Chair Termeer arrived 10:13 a.m.*

**APPROVAL OF LANCASTER HOMELESS IMPACT COMMISSION  
CONSENT CALENDAR**

CC 1. Approval of Minutes June 20, 2019

On a motion by Commissioner Sereseres and seconded by Commissioner Acosta, the Commission approved the Consent Calendar, by the following vote: 3-0-1-2; AYES: Acosta, Sereseres, Termeer NOES: None; ABSTAIN: Holly; ABSENT: Vice Chair Dawson

*Vice Chair Dawson arrived 10:21 a.m.*

## COMMISSION PRESENTATIONS, DISCUSSION & DIRECTION

### 1. 2019 Homeless Count Numbers by Community/City Presented by: Los Angeles Homeless Services Authority (LAHSA) Timothy KirkConnell, Coordinator, Community Engagement

Countywide, there were 3,886 homeless veterans in 2018. The number decreased to 3,874 homeless veterans in 2019. The County housed another 2,824 veterans in 2018. The Antelope Valley's homeless veteran population decreased 53% from 2018 to 118 veterans this year, including 12 chronically homeless. The number of family members experiencing homelessness increased 6.4% countywide, while the number of people experiencing chronic homelessness increased 17%. Homelessness among the youth increased 24%, while homelessness among seniors increased by about 8%. The majority, or 53%, of people experiencing first-time homelessness cited economic hardship as a leading factor. An estimated 5% of people reported experiencing homelessness because they were fleeing domestic violence/intimate partner abuse. Of those, 89% are adults. The majority or 54.8% are women, 43.1% are men, and 2.1% are transgender. Another 29% of people experiencing homelessness reported a serious mental illness and/or substance use disorder. Approximately 64.9% of people experiencing homelessness have lived in L.A. County for more than 10 years. The remaining 35.1% come from other counties in southern California or the state, or even out of state.

LAHSA has been recording the homeless number by census tract; and numbers that come back are census track base, we assign these census track base based on what the City boundaries are.

“What are we doing to making sure we are not double counting; what are we using to make sure we are not counting the same person twice?” Commissioner Nigel Holly asked.

KirkConnell the way that homeless count is structured is that we cover a specific set out area all at the same time, we usually go out to count when people are either going to bed or just waking up which is typically what happens in the Antelope Valley. In most of Los Angeles County, the count is conducted at 10pm and the assumption is that we will catch most people as they are going back to their tent or provided housing, and that should prevent the double counting. The way we allocate the regions we count we do it by service planning; SPA's 2 and 3 operate on the same evening, if they would be counted twice in those two areas they would be caught that night.

### 2. Update on Homeless Impact Study Session / Presented by: Melissa Varela

The Vision of the Lancaster Homeless Impact Commission; First year review. In the first year, the Homeless Commission Formed, Measure H Funding secured; Kensington Campus; Capacity building with Social Services providers.

Goals for the next year:

- A one-stop-shop of resources much like 211LA however more specific to Lancaster. An opportunity to create a place for services/organizations ensuring that duplicative efforts are not occurring and allows for easy access.
- Research housing and shared living options for seniors and transitional aged youth (TAY).
- Identify a measurable community goal that is focused on prevention and/or housing.

3. LAHOP – Description of Services and How to use them /  
Presented by: Jacqueline Beltran, CES Outreach Coordinator

The Los Angeles County Homeless Outreach Portal, also known as LA-HOP, provides a streamlined countywide web-based portal designed to assist people experiencing homelessness in L.A. County with voluntary outreach services.

LA-HOP is designed to allow users to submit requests for homeless outreach. After a request is submitted, an outreach coordinator reviews the request, designates a priority level, and assigns it to an outreach team. The team lead assigns the request to the appropriate team member, who then connects with the homeless individual.

In the City of Lancaster, there were 123 requests over the past year, of which 113 are closed, seven open, four under review, and three need follow-up. Requests in the City are typically assigned in one day with an average of 18 days for an outreach worker to connect with the homeless individual.

Vice Chair Sgt. Teresa Dawson asked why it took up to 18 days to close out some requests.

Beltran said that of the 123 requests in the City of Lancaster there were about three requests open for longer than 60 days, which increased the average time to 18 days.

“Is it that we need more outreach workers in the community? Is that why we’re not reaching as many people as we possibly could?” Commissioner Nigel Holly asked.

“For Service Planning Area 1 I don’t think it’s the teams, it’s more the lack of housing resources and the ability to connect clients to bridge housing, any sort of shelter,” Beltran said. “There’s very limited resources in this area. ... There’s a bottleneck, there’s no resources to connect them to.”

Sgt. Dawson of the Lancaster Sheriff’s Station said there needs to be more education about LA-HOP, in particular with first responders.

“I have never heard of this program until I became involved with the homeless,” Dawson said. “We’re not being taught this. We’re not being showed this, and there hasn’t been any presentations at our stations.”

Dawson added they come across the homeless every day.

“If an effort can be made to come to the stations, I can help you coordinate that,” Dawson said.

“I think the ultimate goal is we want to connect the community to the resource,” Holly said.

Addressing the Commission on this item

David Paul – Went through the coordinated entry system training and he has never heard of LAHOP; he shares is frustration with the community. There is not one person that represents the homeless; feels like we are going in circles. He appreciates what the City and Commission do.

**PUBLIC BUSINESS FROM THE FLOOR - NON-AGENDIZED ITEMS**

**COMMISSIONER COMMENTS**

**ADJOURNMENT**

Chair Termeer adjourned the Lancaster Homeless Impact Commission meeting at 11:15 am and stated that the next meeting of the Lancaster Homeless Impact Commission would take place on Thursday, September 19, 2019

PASSED, APPROVED and ADOPTED this 15<sup>th</sup> day of August 2019 by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

ATTEST:

APPROVED:

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ANA HALE  
COMMISSION SECRETARY

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DONNA TERMEER  
CHAIR

CERTIFICATION OF MINUTES LANCASTER  
HOMELESS IMPACT COMMISSION

I, \_\_\_\_\_, \_\_\_\_\_ of the City of Lancaster, CA, do hereby certify that this is a true and correct copy of the original Lancaster Homeless Impact Commission Minutes, for which the original is on file in my office.

WITNESS MY HAND AND THE SEAL OF THE CITY OF LANCASTER, CA on this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_.

(seal)

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