

City of Lancaster

Residential Waste and Recycling Service Guide



Proud to Service Lancaster

WM and the City of Lancaster are proud to present you with this updated service guide to your recycling, organic waste and trash collection services to comply with California State Senate Bill (SB) 1383. Services and rates are effective July 1, 2023.

Residential Cart Service

Standard residential service includes one 64-gallon recycling cart, one 64-gallon organic waste (formerly green waste) cart, and one 96-gallon trash collection services. Residents may have up to two recycling and /or two organics carts at no additional charge. Additional carts available for an additional charge. Please make sure to check the lid to confirm what goes in each container.

Cart Service Reminders

1. Place all waste and recycling in the appropriate container and close the lid so that it fits tight to the cart body. Trash, organics, and recyclables left outside the carts will not be collected.
2. Place your carts at the curb by 6 a.m. on collection day. Emptied carts should be removed from curbside following service.
3. Roll carts into street and place them against the curb with the handles facing your home. Place carts at least three feet apart from other carts and objects.

Holiday Schedule

Waste collection does not occur on the following holidays:

**New Year's Day | Memorial Day | Independence Day
Labor Day | Thanksgiving Day | Christmas Day**

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Container Color Transition

SB 1383 requires collection containers to be uniform in color across the state by 2036. In the City of Lancaster, carts and bins will gradually transition to the new color scheme to minimize disruption to your service. Ensure you check the lid or label for instructions on using the container correctly and avoid contamination. See below new color scheme.

Recycling



Your green cart [Old] or dark gray cart with a blue lid [New] is for recycling collection. Place items in your cart loose, not bagged.

Organic Waste



Your gray cart [Old] or dark gray cart with a green lid [New] is for organic waste collection. Place items in your cart loose, not bagged.

Trash



Your blue cart [Old] or dark gray cart with a black lid [New] is for trash collection.

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WM Customer Service: (661) 947-7197



Organics | Recycling | Trash

Right Materials - Right Container - Know Which Container to Use

What Goes in the Organics Container:



Food Waste



Yard Waste



Produce



Food Soiled Paper,
Coffee Filters & Tea Bags



Meat, Fish & Poultry



Dairy



Bread, Pasta, Rice,
Grains, Coffee Grounds
& Food Soiled Paper

Place organics materials directly into your organics cart -
To reduce odor, put food waste in a paper bag.



Do Not Include:
Plastic Bags or Film
Serveware/Utensils
Plastic Containers
Foam Containers
Hazardous Waste
Fats, Oils, or Greases

What Goes in the Recycling Container:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Containers



Food & Beverage Cartons



Paper



Flattened Cardboard
& Paperboard

Place recyclables directly into your recycling cart -
Don't bag your recycling materials.



Do Not Include:
Food or Liquids
Plastic Bags or Film
Foam Containers
Clothing, Furniture or Carpet
Batteries
Electronics
Hazardous Waste
Yard Waste

What Goes in the Trash Container:



Foam Cups &
Containers



Garden Hose



Broken Ceramic Dishes
& Pots



Candy, Snack &
Food Wrappers



Plastic Bags & Film



Diapers



Pet Waste



Clothing & Textiles



Do Not Include:
Food Waste
Recyclables
Hazardous Waste
Electronics
Batteries, Tires or Paint
Flammable Material

Additional Services

Bulky Item Collection

Get four (4) free bulky item pick-ups of up to four (4) items each, per year at no additional charge. Additional pick-ups or additional items can be collected for an additional charge. You can schedule a bulky item pickup on the WM website, through the WM Mobile App for your Apple or Android device, or by calling Customer Service at least 48 hours in advance of your regular service day.



- **Acceptable Bulky Items** — furniture (chair, mattress, sofa), appliances (dishwasher, microwave), electronic waste (TVs, computers, DVD players), tree branches and scrap wood.
- **Non-acceptable Bulky Items** — household hazardous waste (such as paint, oil and batteries), spas, pianos, camper shells, items requiring more than two persons to safely handle.

Fall Leaf Collection

During leaf season each year, residents can place additional bags of leaves for collection on their service day. Visit home.wm.com/lancaster for annual leaf season collection dates.

Holiday Tree Collection

Real, unflocked trees will be collected and recycled on customers' regular service days during the first two weeks in January at no additional cost. Please remove all decorations including tinsel, lights, ornaments and tree stands. Trees can also be dropped off at the Lancaster Landfill & Recycling Center (600 E. Ave. F) during business hours.

Household Hazardous Waste (HHW)

The Antelope Valley Environmental Collection Center (AVECC), located at 1200 W. City Ranch Road in Palmdale, is open on the 1st and 3rd Saturday of each month, from 9 a.m. until 3 p.m., for residents to dispose of household hazardous waste (HHW) at no cost. Acceptable items include: paint, oil, batteries, CFL bulbs, TVs, monitors, computers and printers. Non-acceptable items include commercial or industrial hazardous waste.



Sharps

Residents can safely dispose of their sharps using WM's Sharps Mail Back Program. Contact Customer Service at (661) 947-7197 to order your no cost kit. A second kit is available for a \$5.00 co-pay upon request. Limit two (2) per year. Acceptable items include needles, lancets, and other sharps.



Landfill Visits

Residents with accounts in good standing are entitled to two visits to the Lancaster Landfill & Recycling Center (600 E. Ave F) each year at no charge. Vouchers are paperless and are added electronically to each account on July 1st. The vouchers are valid for a period of twelve months. To redeem, residents will need to provide identification matching the account holder information at the landfill scale house. Acceptable materials include household trash, bulky items and/or green waste not to exceed one (1) ton or 2,000 lbs. of material per visit. Non-acceptable items include commercial, industrial, or household hazardous waste (HHW).



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Account Management and Billing

Property Tax Assessment for Standard Collection Services

Charges for standard residential cart collection services appear as an assessment on secured Los Angeles County property tax bills for enrolled single-family residential parcels in the City of Lancaster. Charges for the 2023-2024 property tax year will cover services provided between July 1, 2023, and June 30, 2024.

For more information about this process, please contact the City of Lancaster at (661) 723-6000.

New Accounts and Additional Service

New Accounts

Single-family residential parcels are enrolled in the solid waste tax assessment once per year in July for each subsequent fiscal year. For new services starting after this enrollment period, customers will need to establish an account directly with WM. Customers will be invoiced for services until their parcel has been enrolled by the City of Lancaster for assessment through their secured Los Angeles County property tax bills.

Senior Discount

WM offers a reduced monthly service charge for qualified senior citizens, 62 or over, with a single family residence. To apply, please download an application from [HYPERLINK "http://home.wm.com/Lancaster"](http://home.wm.com/Lancaster) home.wm.com/Lancaster or contact Customer Service at (661) 947-7197. Qualified Seniors must be enrolled in the program to obtain the discount. Seniors currently enrolled in the Senior Discount program will be billed at the Senior Citizen Discount rate directly on their Property Tax Bills for 2023-2024.

Additional Services

For services in addition to the Standard Residential Service, such as additional carts, additional bulky item collections and contamination charges, customer will need to subscribe directly with WM and WM will continue to directly invoice customers.

Account Management

You can conveniently and securely manage your My WM account on WM's website, wm.com or home.wm.com/Lancaster, or through the My WM mobile app for your Apple or Android device.

Monthly Residential Service Rates

Service rates* are effective July 1, 2023, through June 30, 2024.

| Service | Rate |
|--|----------------------|
| Standard Service | \$38.86 Per Month |
| Senior Discount | \$30.21 Per Month |
| Additional Recycling Cart | \$18.06 Per Month |
| Additional Organics Cart | \$18.06 Per Month |
| Additional Trash Cart | \$21.68 Per Month |
| Additional Bulky Item | \$27.10 Per Month |
| Extra Bag Pickup | \$4.62 per bag |
| Contamination Fee (Recycling and Organics) | \$27.10 Per Instance |

* Listed rates are for the most common services. For a complete list of rates, visit home.wm.com/Lancaster

* Standard services include one 96-gallon trash, one 64-gallon recycling, and one 64-gallon organics cart. Residents may have up to two recycling and organics carts at no additional charge.

** Does not include AB 939 Integrated Waste Management Regulatory Fees

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